

vSearch 2.x (Server)

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How to check if the vSearch database service is running

Product


vSearch 2.x

Summary

If the SQL database service for vSearch is not running vSearch will not function

Solution

To check that the SQL database service is running do the following:

1. Logon to the server running the vSearch SQL database
2. Press  + R (Click *Start* then *Run*)
3. Type *services.msc* and press *Enter*
4. Find *SQL Server (VSEARCH)* and ensure the *Status* is Started and set to Automatic
 - a. If the service is not running or is not Automatic then double click the service name to change the settings
5. Find *SQL Server Browser* and ensure the *Status* is Started and set to Automatic
 - a. If the service is not running or is not Automatic then double click the service name to change the settings

Additional Notes

If when installing vSearch server you used an existing SQL instance the service name will be *SQL Server (YourInstanceName)*